

GRIEVANCE REDRESSED MECHANISM ,MINISTRY OF COMMERCE,INDUSTRY,TOURISM AND SOLID MINERALS YOBE STATE FROM JANUARY TO JULY 2025

S/N	NAME OF COMPLAINANT	CONTACT INFORMATION	DATE RECEIVED	DESCRIPTION OF ISSUE	RECEIVING OFFICER	MDA	STATUS OF COMPLAINT	DATE RESPONDED BY	ACTION TAKING	REMARKS	Category of compliant
1	SN										
2	GRV/2025/001	Mallam Kalla Gana	8114384797	08/01/2025	Delay in renewal of food safety license	Ibrahim Umar Ibrahim	Resolved	12/01/2024	Investigating the cause of delay	Satisfactory by all pparties involved	Trade Related
3	GRV/2025/002	Usman Sani	7036379272	15/01/2025	unsanitary public restroom in market area	Ibrahim Umar Ibrahim	Resolved	19/01/2025	Investigating the disciplinary Action	Satisfactory by all pparties involved	Trade Related
4	GRV/2025/003	usaini kabir	8062305619	20/01/2025	illegal hawkers blocking shop entrance	Ibrahim Umar Ibrahim	Resolved	23/01/2025	Review of Rent Fee Structure	Satisfactory by all pparties involved	Trade Related
5	GRV/2025/004	Abubakar Hussaini	7033699593	25/01/2025	vendor registration rejected without reason	Ibrahim Umar Ibrahim	Resolved	26/01/2025	Arrest of suspect and recovery of stolen funnds	Satisfactory by all pparties involved	Trade Related
6	GRV/2025/005	Mustapha Auwal	8162301957	02/02/2025	excessive inspection visits causing disruption	Ibrahim Umar Ibrahim	Resolved	05/02/2025	Redistribution of vendor spaces	Satisfactory by all pparties involved	Trade Related
7	GRV/2025/006	Haruna B Waru	7063342100	10/02/2025	non functional fire safety equipment in complex	Ibrahim Umar Ibrahim	Resolved	15/02/2025	Clean up campaign and improved waste Management	Satisfactory by all pparties involved	Trade Related
8	GRV/2025/007	Mallam Auwal	8038181391	18/02/2025	inconsistent electricity	Ibrahim Umar Ibrahim	Resolved	19/02/2025	Reallocation of Stalls	Satisfactory by all pparties involved	Trade Related
9	GRV/2025/008	Me Dan Kunne	8123873503	22/02/2025	supply affecting POS system	Ibrahim Umar Ibrahim	Resolved	25/02/2025	Review of pricing regulations	Satisfactory by all pparties involved	Trade Related
10	GRV/2025/009	Abubakar Usman	7034681025	01/03/2025	corrupt officer demanding bribes for permit	Ibrahim Umar Ibrahim	Resolved	02/03/2025	Agreement on new operating hours	Satisfactory by all pparties involved	Trade Related
11	GRV/2025/010	Imran Sadiq	9032378340	05/03/2025	delay in digital tax filling acknowledgement	Ibrahim Umar Ibrahim	Resolved	09/03/2025	Improvement in Security Measures	Satisfactory by all pparties involved	Trade Related
12	GRV/2025/011	Abu Musa Damaturu	8036207447	11/03/2025	broken pavement causing customer accidents	Ibrahim Umar Ibrahim	Resolved	15/03/2025	Inspection and repairs of electrical connections	Satisfactory by all pparties involved	Trade Related
13	GRV/2025/012	Sidi Tanko Ayuba	8035912553	18/03/2025	waterlogging near entry due to poor drainage	Ibrahim Umar Ibrahim	Resolved	20/03/2025	Improved waste disposal practices	Satisfactory by all pparties involved	Trade Related
14	GRV/2025/013	Ado Provision	8067574700	24/03/2025	biased shop allotment ignoring seniority	Ibrahim Umar Ibrahim	Resolved	27/03/2025	Investigation of Management practices	Satisfactory by all pparties involved	Trade Related
15	GRV/2025/014	fathes cake	8134421126	02/04/2025	delay inreceiving trade fair participation pass	Ibrahim Umar Ibrahim	Resolved	03/04/2025	Registration and regulation of Vendors	Satisfactory by all pparties involved	Trade Related
16	GRV/2025/015	Usman Abba	9032743499	09/04/2025	loud construction disrupting business hours	Ibrahim Umar Ibrahim	Resolved	11/04/2025	Installation of New Water facilities	Satisfactory by all pparties involved	Trade Related
17	GRV/2025/016	Fatima Ansari	7033847547	16/04/2025	theft incidents in night market area	Ibrahim Umar Ibrahim	Resolved	20/04/2025	Enforcement of water regulation	Satisfactory by all pparties involved	Trade Related
18	GRV/2025/017	Aisha Ngari	8063244030	01/03/2025	discrepancy in e-auction result for market stall	Ibrahim Umar Ibrahim	Resolved	20/04/2025	Resolved through appropriate measures	Satisfactory by all pparties involved	Trade Related
19	GRV/2025/019	Aminu Musa	7045367312	01/06/2025	Force Relocation due to fly over construction disrupting sales	Ibrahim Umar Ibrahim	Resolved	03/06/2025	Alternate trading zones allocated with notice	Satisfactory by all pparties involved	Trade Related
20	GRV/2025/020	Musa Ali Kagu	8134234578	05/06/2025	Sudden closure of kukareta market due to insurgency fears	Ibrahim Umar Ibrahim	Resolved	07/06/2025	support and control of the situation currently ongoing	Satisfactory by all pparties involved	Trade Related
21	GRV/2025/021	Ayyuba Lawan	8145789054	10/06/2025	Rent dispute due to market reconstruction	Ibrahim Umar Ibrahim	Resolved	15/06/2025	Temporary rent relive untill transition is completed	Satisfactory by all pparties involved	Trade Related
22	GRV/2025/022	Faruq Abatcha	7045367813	14/06/2025	loss of goods in Tarmuwa after abrupt market shutdown	Ibrahim Umar Ibrahim	Resolved	15/06/2025	dispatch and initiate support directional sign board	Satisfactory by all pparties involved	Trade Related
23	GRV/2025/023	Maryam Sabo	8056743533	21/06/2025	Low patronage after relocation to the Damaturu Modern Market	Ibrahim Umar Ibrahim	Resolved	27/06/2025	incidence lodge action taking	Satisfactory by all pparties involved	Trade Related
24	GRV/2025/024	Usman Buba	8134567891	28/06/2025	Harrasment by taskforce officials during traders relocation	Ibrahim Umar Ibrahim	Resolved	29/06/2025	awarded for temporary sanitation unit	Satisfactory by all pparties involved	Trade Related
25	GRV/2025/025	Aminu Bukar Maji	8134098071	03/07/2025	Lack of toilet facilities at temporary market stalls	Ibrahim Umar Ibrahim	Resolved	03/07/2025	partnership with security volunteer	Satisfactory by all pparties involved	Trade Related
26	GRV/2025/026	Aih Maleh Idriss	8135790643	06/07/2025	theft in new night trading zone after market move	Ibrahim Umar Ibrahim	Resolved	08/07/2025	patrol coverage extended	Satisfactory by all pparties involved	Trade Related
27	GRV/2025/028	Isa Madaki	8067804321	08/07/2025	Electricity cut-up after the relocation temporary sites	Ibrahim Umar Ibrahim	Resolved	13/07/2025	new source installed for temporary stalls	Satisfactory by all pparties involved	Trade Related
28	GRV/2025/029	Bala Goni	8156709323	10/07/2025	Bias ressignment of stalls spaces force move	Ibrahim Umar Ibrahim	Resolved	15/07/2025	relocation conducted with traders involvement	Satisfactory by all pparties involved	Trade Related
29	GRV/2025/030	Safiya Modu	8136709871	13/07/2025	refusal to accept relocated site permit by official	Ibrahim Umar Ibrahim	Resolved	15/07/2025	circular released clarifying legal status of vendors	Satisfactory by all pparties involved	Trade Related
30	GRV/2025/031	Habib Yau	8132579081	15/07/2025	damage goods due to poor shelter atv the new site	Ibrahim Umar Ibrahim	Resolved	27/07/2025	distribution of tarpulins and temporary roofing via ER FUL	Satisfactory by all pparties involved	Trade Related
31	GRV/2025/032	Fatima Bala	7032689890	18/07/2025	no response from GRM desk for 10 days post submission	Ibrahim Umar Ibrahim	Resolved	27/07/2025	Delay traaced to saber down time,ticked updated	Satisfactory by all pparties involved	Trade Related