

GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM

S/N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE MINISTRY, DEPARTMENT AND AGENCY (MDA)	MODE/CHANNEL OF RECEIVING GRIEVANCE	DETAILS OF WHERE THE REPORT WAS MADE	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
8	YRS/PT/GRM8	AMMI VENTURES	Opp. The Federal Polytechnic Damaturu	02/04/2025	Review of Assessment	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Revised Assessment	Revised Assessment	Yes	walk-in	Hassan Tarjim
9	YRS/PT/GRM9	AKI KOLONI	C/o Ajiko Hospital, Gashua Road, Damaturu	17/04/2025	Review of Assessment	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Revised Assessment	Revised Assessment	Yes	walk-in	Hassan Tarjim
10	YRS/PT/GRM10	HASSAN BABA ADDA	C/o New Foundation Schools, Damaturu	17/04/2025	Review of Assessment	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Revised Assessment	Revised Assessment	Yes	walk-in	Hassan Tarjim
11	YRS/PT/GRM11	A.A.U TALLO	A.A.U TALLO Shopping Complex, Gashua Road, Damaturu	18/04/2025	Review of Assessment	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Revised Assessment	Revised Assessment	Yes	Phone call	Hassan Tarjim
12	YRS/PT/GRM12	JIVABE	700607015	28/04/2025	Delay in issuance of Tax Clearance Certificate	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Investigating the cause of delay	Issued with Tax Clearance Certificate	Yes	walk-in	Hassan Tarjim
13	YRS/PT/GRM13	BABAYO MADUGU FILLING STATION	Opp. Yobe State University Teaching Hospital, Damaturu	05/05/2025	Review of Assessment	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Revised Assessment	Revised Assessment	Yes	walk-in	Hassan Tarjim
14	YRS/PT/GRM14	ADONUS	Opp. Fidelity Bank, Main Round About, Damaturu	21/06/2025	Delay in issuance of Tax Clearance Certificate	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Investigating the cause of delay	Issued with Tax Clearance Certificate	Yes	walk-in	Hassan Tarjim
15	YRS/PT/GRM15	SEUDH & CUISINE RESTAURANT	Gulbe Road, Damaturu	25/06/2025	Delay in issuance of Tax Clearance Certificate	YRS Headquarters	Walk-in Complaint	YRS Headquarters	Resolved	Investigating the cause of delay	To pay additional fee	Yes	walk-in	Hassan Tarjim